



Anoka-Ramsey Community College

Pharmacy Technician Certificate and Pharmacy Technician Associate of Science Degree

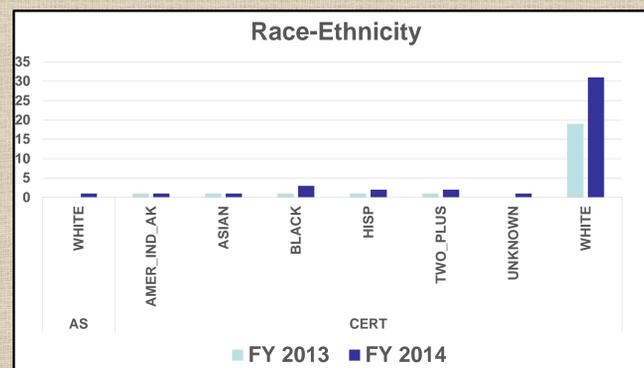
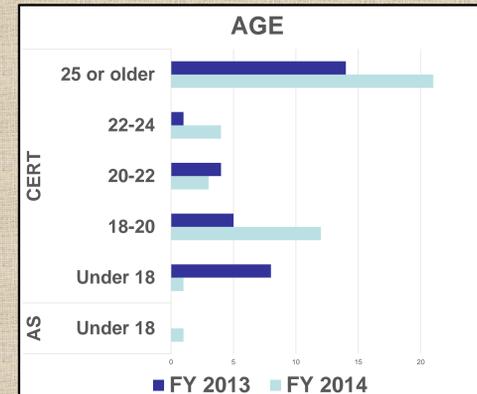
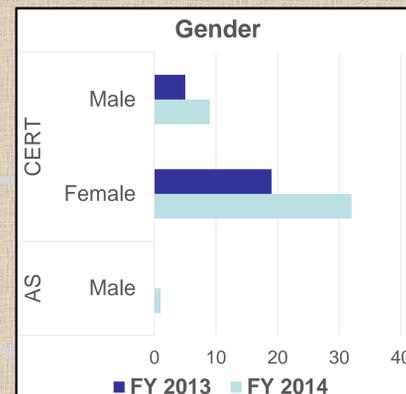
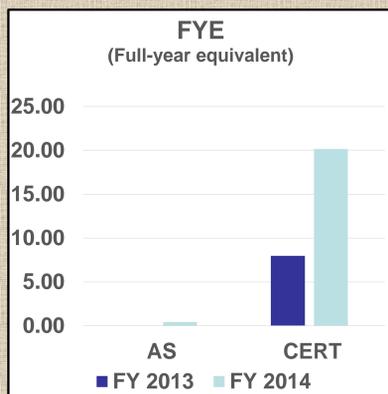
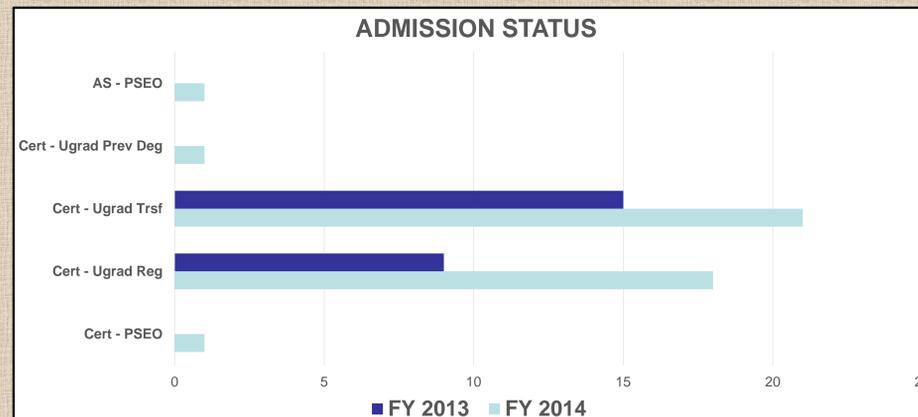
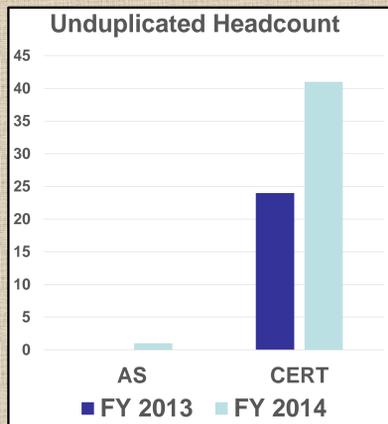


Problem Statement

Strategize to increase enrollment in our new Pharmacy Technician program as we strive to grow a sustainable program to meet a community and business/industry need.

- Improve low enrollment
- Retention in POS (60%) – retain in a stackable program of study sequence
- Low completion rates (50%)
- Increase K-12 partnerships
- Mandate that meets a business need
- Career Outlook provided by DEED – rural community (320 positions in Central MN)
- Better prepare our graduates to enter the business community with the knowledge and skills necessary to be successful by earning a Pharmacy Technician Certificate or higher credential

Data Highlights



Process Assessment Plan

- Marketing, Recruitment, and Outreach opportunities: (K-12, Industry, New Students, and Community)
- Continue to gather demographic data
- Enhanced Career Pathways
- Enriched Retention Services
- Intrusive Advising
- Career Placement Services

Process Improvement & Evaluation

- Developed a Marketing Plan
- Defined program onsite lab space
- Engaged the interest and participation of key stakeholders
- Hired a new Program Director
- Continued navigation in securing accreditation

Partners

Our Pathways to Results Partners:

- Pharmacy Technician Program Director (new Summer 2014)
- Pharmacy Technician Program CRLA
- IE/IR Sr. Research Analyst
- Dean of Student Services
- Associate Dean of Allied Health
- H2P Grant Manager/Retention Coach
- H2P Data Manager
- Pharmacy Technician Advisory Board: Pharmacists, MN Board of Pharmacy, Allina Health Pharmacy, current program students and alumni, and ARCC faculty, staff, and administration

New Fall Retention and Completion

Degree	Term	# New Fall Cohort	Retained Spring	Spring Retained to Summer	Summer Internship	Graduated
			%	%	%	%
AS	Fall 2014	12	91.7	8.3	8.3	NA
CERT	Fall 2012	7	85.7	28.6	28.6	0.0
CERT	Fall 2013	16	87.5	56.3	50.0	50.0
CERT	Fall 2014	5	80.0	60.0	60.0	NA

Next Steps Toward a Stronger/Sustainable POS

The next steps for our PTR project are:

1. Secure permanent Pharmacy Technician Program lab and classroom space on campus
2. Strengthen K-16 partnerships
3. Continue to gather the data and apply our findings for continuous improvement processes
4. Continue to educate internal and external staff and faculty, employers, and the general community
5. Continue to pursue program accreditation with ASHP (American Society of Health-System Pharmacists)